

# Privacy Policy

Last Updated: 1 January 2025

## 1. Introduction

Titan Secure, Inc. ("Titan," "we," "our," or "us") values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and protect your information when you access or use our website ([www.titan-secure.com](http://www.titan-secure.com)), mobile applications, services, hardware, and associated platforms (collectively, the "Services"). By using our Services, you agree to the practices described in this Privacy Policy.

## 2. Scope

This Privacy Policy applies to all personal information collected through your use of our website, mobile apps, hardware devices, and any interactions with Titan Secure, Inc. It covers information collected directly from you, automatically through your usage, or from third parties.

## 3. Information We Collect

- Personal Identifiers: Name, surname, email address, phone number, ID/passport
- Account Information: Username, password, payment method
- Vehicle Information: Make, model, color, VIN, registration
- Device Information: Hardware device IDs, Smart Device
- Usage Data: IP addresses, browser type, access
- Location Data: GPS tracking
- Communications: Customer service
- Marketing Data: Preferences for receiving communications and participating in

## 4. How We Use Your Information

We may use your information to:

- Provide, manage, and improve our
- Process payments and manage
- Validate your identity and verify your
- Send administrative notifications, security alerts, and incident
- Conduct research, analytics, and ensure security

- Comply with applicable legal
- Market our products and services, subject to your marketing

## **5. How We Share Your Information**

We may share your information with:

- Channel Partners for assistance and response
- Service Providers such as payment processors, IT support, analytics
- Law enforcement or government authorities as required by
- Third parties in connection with mergers, acquisitions, or asset

We do not sell your personal information.

## **6. Cookies and Tracking Technologies**

We use cookies and similar technologies for authentication, functionality, and analytics. You may manage your cookie preferences via your browser settings. Disabling cookies may impact your experience on the Platform.

## **7. Data Security**

Titan implements reasonable administrative, technical, and organizational measures to protect your personal information against unauthorized access, disclosure, or misuse. Security practices include encryption, access controls, and continuous monitoring.

## **8. Data Retention**

We retain personal information as long as necessary to:

- Provide our Services,
- Fulfill our contractual obligations,
- Meet legal and regulatory requirements,
- Resolve disputes, and
- Enforce our agreements

## **9. Your Privacy Rights**

Depending on your location, you may have rights to:

- Access the personal data we hold about you,
- Request correction or updates to your data,
- Request deletion of your personal data,
- Object to certain processing activities,
- Request data

You may exercise these rights by contacting us at: [accounts@titan-secure.com](mailto:accounts@titan-secure.com)

## **10. GDPR Notice (European Economic Area Residents)**

If you are located in the European Economic Area (EEA):

- You have additional rights under the
- You have the right to lodge a complaint with your local Data Protection
- You may withdraw your consent at any

## **11. California Consumer Privacy Act (CCPA/CPRA) Disclosure**

For residents of California:

- You have the right to request information about personal data collected, used, and
- You have the right to request deletion of your personal
- Titan Secure does not sell your personal
- You have the right to non-discrimination for exercising your CCPA

Requests can be submitted to: [accounts@titan-secure.com](mailto:accounts@titan-secure.com)

## **12. Third-Party Links**

Our Services may contain links to third-party websites. Titan Secure is not responsible for the content, privacy practices, or security practices of these external websites.

## **13. Children's Privacy**

Our Services are not intended for individuals under the age of 18. We do not knowingly collect information from minors.

## **14. International Data Transfers**

Your information may be transferred to and stored in the United States and other jurisdictions where our service providers operate.

## **15. Dispute Resolution and Governing Law**

Any dispute related to this Privacy Policy shall be:

- Governed by the laws of the State of
- Resolved through mediation and binding arbitration located in Knoxville, Tennessee,

## **16. Changes to This Privacy Policy**

We may modify this Privacy Policy from time to time. Changes are effective when posted on our website. Your continued use of our Services constitutes acceptance of the updated Policy.

## **17. Contact Us**

Titan Secure, Inc.

2261 Market Street, San Francisco, CA 94114 Email: [accounts@titan-secure.com](mailto:accounts@titan-secure.com)

\*This Privacy Policy is incorporated by reference into the Titan Secure User Agreement and Website Terms of Use.\*